



Transit Departmental Policy

Policy Title

Bicycles on Transit Vehicles

Policy Information

Effective Date: November 19, 2021

Amended Date:

Revision Date: 19 November 2021 12:24 PM

Next Review Date: 19 November 2024

Policy Statement

All Burlington Transit buses are equipped with bicycle racks. Customers are responsible for their own bicycles, including loading and unloading bicycles.

Bicycles are only permitted onboard a Burlington Transit vehicle if the Operator deems it is safe and there is space available.

There is no additional charge for using the bike rack.

Burlington Transit and its operators are not responsible or liable for loss or damage caused by or to bicycles, through the use of the bicycle racks however caused.

Scope

This policy applies to all Burlington Transit customers.

Objectives

To ensure that all customers share a positive experience on Burlington Transit.

Definitions

N/A



Principles

Conventional buses are equipped with bike racks that accommodate two bicycles on a first-come, first-served basis.

Electric and pedal powered bicycles that meet the weight and size requirements are permitted to use Burlington Transit's bus rack system:

- Tire size:
 - minimum 16-inch
 - maximum 29-inch / 700c
- Weight:
 - maximum 25 kilograms (55 lbs)

Loose items on the bicycle, including water bottles, saddlebags, carriers, or any non-permanent fixture, must be removed by the customer before boarding the bus.

Customers are solely responsible for loading and unloading their bicycle from the bike rack system. Customers are required to ensure the bike rack is returned to its closed position after removing their bicycle.

Bike trailers are not permitted on the bike racks.

References

N/A

Roles

Accountable:

The Director of Transit, or designate, is answerable for the timely review, updating and dissemination of the policy.

Responsible:

Managers and supervisors are responsible to promote, support and ensure the effective implementation of the policy.