



Transit Departmental Policy

Policy Title

Travelling with Infants and Children

Policy Information

Effective Date: November 19, 2021

Amended Date:

Revision Date: 19 November 2021 12:21 PM

Next Review Date: 19 November 2024

Policy Statement

This policy outlines the requirements for infants and children while on board a transit vehicle and the use of strollers.

Scope

This policy applies to all Burlington Transit customers using fixed route, on-demand, and specialized services.

Objectives

To ensure the safety of all infants and children riding Burlington Transit.

Definitions

N/A

Principles

All children must be seated at all times while onboard the vehicle. If required, the accompanying adult must have the child seated in their lap for the duration of the trip.

Stroller

- Customers may board a bus without folding up strollers.
- Customers travelling with a stroller may utilize the space designated for wheelchairs or scooters.
 - However, should a customer with a disability board the bus, they will be given priority for this space.
- Stroller brakes need to be applied to prevent it from rolling.
- Strollers must be located as to not interfere with the safety or comfort of other customers and to keep the aisles clear.
 - If they impede with the aisle or doorway, they must be folded by the customer and stored accordingly.
- Customers with strollers must be able to manage the stroller and their infant and/or child as bus operators are unable to assist.
 - **Customers must ensure the infant/child is secured in case of an accident.**
- When there is insufficient space on a bus to accommodate a customer with a stroller, the customer is required to wait for the next bus.
- Children's wagons are not permitted onboard any Burlington Transit vehicle.

The maximum size for a stroller is two feet wide and four feet long; including running strollers. This allows for safe maneuverability.

Securement devices are for the safety of customers who use wheelchairs and scooters. They are not permitted to be used with strollers.

Car Seat

Burlington Transit vehicles are not equipped with car seat brackets. Child seats will not be accepted on Burlington Transit vehicles.

References

N/A

Roles

Accountable:

The Director of Transit, or designate, is answerable for the timely review, updating and dissemination of the policy.



Responsible:

Managers and supervisors are responsible to promote, support and ensure the effective implementation of the policy.